Customer Order Booking

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Bhavin Shah

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## Document Control

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Introduction

This document provides steps to be carried out to perform GMDC Business processes through Oracle Order Management, Custom application and D2K.
Customer First Time Logging In

Customer visits the following link
https://portal.gmdcltd.co.in:4469/OA_HTML/xxgmdcCustomerLogin.jsp
Customer logs in by login details sent to their mail and click login.

User id: gmdccustomer@gmail.com
Password: allcustomerlogin
Customer Order Booking Process

After logging in the customer has to click on create sales order button.

Select Product type and Product Grade in the following

TYPE & GRADE:-

BAUXITE:-CB Balls

FLUORSPAR:-MET-A

LIIGNITE:-Lignite MB, Lignite PA, Lignite PC

Note:- for Training purpose only limited Product types and product grades are enabled
Fill the mandatory information and then click on validate Quota.

Note: Validate Quota will be enabled only for lignite products for other products follow the next step

Now click on calculate schedule button.
After schedule is calculated click on save order button and note down the transaction ID number (e.g.:111432).
Customer Payment for the Order

Query by the order reference number which will be the transaction id and click on view/pay field.

Bank Credential:
For HDFC Bank..............

Select the bank and click pay.
Select the Payment option and click submit.
Fill netbanking customer id and password and click continue.

User Id: 100556
Password: hdfcbank
Select an account and click continue.

Confirm the contents and click conform.
Customer will get a confirmation message.
Customer Checking Order Status

Customers Logs in back using their username and Password to check the order status.

Enter the order reference number and click on go, Order number will be displayed, click on view pay tab again.
Customer checks the DO and also can download the DO (PDF) by clicking on click here field.

Out put of the downloaded Delivery Order.
Alternatively customer will also get the Delivery order report to their Email after every successful booking of order.
Login id: - gmdccustomer@gmail.com
Password: - allcustomerlogin